



**Maidstone and
Tunbridge Wells**
NHS Trust

Ref: FOI/GS/ID 8677

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone, Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net
www.mtw.nhs.uk

28 December 2023

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to rostering solutions.

You asked:

1. *Please provide the rostering solution used for the below staffing groups. Where more than one supplier is used for each staff group, please provide the name of each supplier.*
 - a. *Medical & Dental*
 - b. *Nursing & Health Care Assistants*
 - c. *Scientific, Therapeutic & Technical Staff including of Allied Health Professionals*
 - d. *Administration and Estates*
2. *Please list below the staffing groups where e-rostering is currently live and being used?*
3. *Please tick the below Medical Specialities that are currently rostered on the system-*
 - a. *General Medicine*
 - b. *General Surgery*
 - c. *Anaesthetics*
 - d. *Obstetrics and Gynaecology*
4. *What percentage of workforce are rostered on the system? Please list the percentages by the staffing groups listed below-*
 - a. *Medical & Dental*
 - b. *Nursing & Health Care Assistants*
 - c. *Scientific, Therapeutic & Technical Staff including of Allied Health Professionals*
 - d. *Administration and Estates*
5. *What is the contract start date for your rostering supplier/suppliers? Please list the name of the supplier and contract start date.*

6. *What is the contract end date for your rostering supplier/suppliers? Please list the name of the supplier and contract end date.*
7. *What was the annual cost of your rostering supplier/ suppliers for the financial year 22/23 (April 2022 - March 2023)?*
8. *Are there any exit costs incurred for changing rostering supplier/ suppliers? If yes, please state the exit cost for each supplier*
9. *Did the organisation use a framework to procure your rostering supplier/ suppliers? Please state the name of the supplier and framework it was procured from.*
10. *From the table below please indicate which interfaces are being used and at what frequency?*
11. *Please provide the name of the organisations GOSWH (Guardian of safe working hours)*
12. *Please provide the name of the organisations Lead Registrar*
13. *Please provide the name of the organisations Medical Education Director*
14. *Please provide the name of the chair of the Junior Doctors forum*

Trust response:

1.
 - a. Healthroster/Allocate, Medirota, CLWRota, Patchwork
 - b. Healthroster/Allocate
 - c. Healthroster/Allocate
 - d. Healthroster/Allocate
2.

Add Prof Scientific and Technic
 Additional Clinical Services
 Administrative and Clerical
 Allied Health Professionals
 Estates and Ancillary
 Healthcare Scientists
 Nursing and Midwifery Registered
 Medical and Dental
3.
 - a. General Medicine – Healthroster/Allocate and Patchwork
 - 3b General Surgery – Medirota
 - 3c Anaesthetics – CLWRota
 - 3d Obstetrics and Gynaecology – No system
4.
 - a. 57%
 - b. 100%
 - c. 100%
 - d. 100%

5.
 Healthroster/Allocate – 25/08/2022

Patchwork – I have been unable to obtain this information. If you still require this data can you please let me know and I will continue to chase.

Medirota – I have been unable to obtain this information. If you still require this data can you please let me know and I will continue to chase.

CLWRota – I have been unable to obtain this information. If you still require this data can you please let me know and I will continue to chase.

6.

Healthroster/Allocate - 14/01/27

Patchwork – Expiry 04/06/27

Medirota – Expiry 19/03/24

CLWRota – Expiry 19/03/24

7. Exemption 43 is being applied to this question.

8. Exemption 43 is being applied to this question.

9. Healthtrust Europe

10. From the table below please indicate which interfaces are being used and at what frequency?

Interface	In/Out	Daily	Weekly	Monthly	Ad Hoc
ESR Generic Attendance Inbound Interface	Out		Y	Y	
ESR Generic Absence Inbound Interface	Out		Y	Y	
ESR Generic Outbound Interface	In				
E-Job Planning	In/Out				
Junior Doctors - TIS	In/Out	Y			
Staffbank / Agency	In/Out				
Identity Provider Servers	In/Out				

11. Maidstone & Tunbridge Wells NHS Trust receives a number of requests for details relating to the professional lives of our staff from private individuals and organisations, some of whom are involved in recruitment and marketing. On very rare occasions it might be considered in the public interest to disclose some information but in such cases the views of the individual staff concerned is always sought.

Information relating to staff that is not currently publicly available on our website will not be released under Freedom of Information Act 2000 Section 40(2) (personal information) as it relates to the personal information of employees. The Trust follows guidance issued by the Information Commissioner's Office on the disclosure of personal data including direct contact details.

The Trust Executive structure chart is available on the Trust website www.mtw.nhs.uk and details of our Clinically Led Organisation can be found on the trust website using the following link: <https://www.mtw.nhs.uk/wp-content/uploads/2022/10/Clinically-Led-Brochure-101022.pdf>

Alternatively, from our website home page, click the About Us Tab, then the Clinically-led Organisation tab where you will find all the information.

12. Role not applicable to the Trust

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