

Maidstone and 
Tunbridge Wells

NHS Trust

Ref: FOI/CAD/ID 3732

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
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25 January 2017

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Serious Untoward Incidents and Never Events 2013-2016.

1. *How many Serious Untoward incidents has your trust recorded in 2013-14, 2014-15, 2015-16 and 2016-17 to date?*
2. *Can you please reveal details to me of each SUI incident?*
3. *(if possible within the cost limit) What sanctions were taken against staff involved in the SUI incidents?*
4. *How many never events have been reported during the years outlined in question 1 and where possible can you reveal details of the nature of these incidents?*

1. & 2.

The Trust has estimated that it will cost more than the appropriate limit to supply further information as this would mean having to review all of the SUI's. The appropriate limit is specified in regulations and represents the estimated cost of one person spending 3½ working days in determining whether the Trust holds the information, locating, retrieving and extracting the information. Under Section 12 of the Freedom of Information Act 2000 the Trust is not obliged to comply with this part of your request and we will not be processing this part of your request further.

Please see the following table.

	2013/2014	2014/2015	2015/2016	2016/2017
Accident whilst in Hospital	1			
Accident whilst at work		1		
Adverse Media Coverage		1		
Allegation against HC Prof	1	5	4	2
Allegation against HC Prof - Assault	6	4		2
Allegation of abuse by third party			1	1
Assault by inpatient to staff member		1		
C Diff and Healthcare Acquired Infection	3	2		1
Child Death	1	1	3	

Choking Incident			1	
Confidential Information Leak		1		
Consent				1
Cross Infection			1	
Delayed diagnosis	16	22	5	2
Electrical Failure	1			
Failure of Medical Equipment	1			
Maternal Admission to ITU	3			
Maternity Incident	2	5		
Mat Serv / Obstetric Inc - Baby only			2	2
Mat Serv/ Obstetric Inc - Mother only (PPH)			2	
Maternity Unit closure			1	
Medication Incident		3	4	3
MRSA	5	3	1	2
Neonatal Death	1			2
Never Event	1	2	2	2
Norovirus		1		
Other - Suspension of Services	1			
Other - Possible Inappropriate Discharge	1			
Other - Retained Products x 4 (not classified as Never Events)	4			
Other - RIS system	1			
Other - Cannulation / Skin Damage	1			
Other - Inappropriate Treatment	1			
Other - 12hr breach		1		
Other - Assumed Extravasation		1		
Other - choking incident		1		
Other - Incorrect diagnosis given to patients		1		
Other - increased incidence of endophthalmitis		1		
Other - Perforation / Consent		1		
Other (Dignity of deceased patient)		1		
Other - Allegation of assault			1	
Other - Retained drain			1	
Other - Evisceration of the eye				1
Other - E-coli infection / meningitis				1
Other - Ophthalmology follow ups				1
Outpatient Appointment Delay	1	1		
Power Outage			1	
Radiology / Scanning Incident	5			
Screening Incident			2	1
Sub-optimum care of deteriorating patient		2	1	1
Suicide of Inpatient	1			
Surgical Error		1		
Surgical/Invasive Procedure			2	2
Treatment Delay			5	4
Unexpected Death	2		4	1
Unexpected Death of an Inpatient	3	1		1
Unexpected Admission to Neonatal Unit	1	1		
Viewing of Incorrect Body			1	
Pressure Damage	17	3	5	7
STF	44	45	43	21
DVT / PE	4	5	6	7

3. The Trust has estimated that it will cost more than the appropriate limit to consider this part of your request. The appropriate limit is specified in regulations and represents the estimated cost of one person spending 3½ working days in determining whether the Trust holds the information, locating, retrieving and extracting the information. Under Section 12 of the Freedom of Information Act 2000 the Trust is not obliged to comply with this part of your request and we will not be processing this part of your request further.

4.

Never Events

2013/2014 = 1

2014/2015 = 2

2015/2016 = 2

2016/2017 = 1

Never Events for 2013/2014

Date of Incident	05/2013
Type of Never Event	Other - Patient received un-necessary surgical procedure (2013/22370)

Never Events for 2014/2015

Date of Incident	05/2014
Type of Never Event	Wrong insertion of chest drain (2014/16380)

Date of Incident	05/2014
Type of Never Event	Wrong Prosthesis (2014/18910)

Never Events for 2015/2016

Date of Incident	11/2015
Type of Never Event	Incompatible blood products (2015/36662)

Date of Incident	12/2015
Type of Never Event	Retained laparoscopic bag (2015/37256)

Never Events for 2016/2017

Date of Incident	07/2016
Type of Never Event	Wrong Prosthesis (2016/23057)