

Ref: FOI/GS/ID 8094

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone, Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net
www.mtw.nhs.uk

17 April 2023

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to service and maintenance contract information.

*You asked: All questions are shown as received by the Trust.
please can you provide the following service and maintenance contract information with regards to the organisation's Digital/Smart Buildings Platform, Fire Alarms & Fire Suppression, Access Controls, Security / CCTV, HVAC (Heating Ventilation Air Conditioning), BMS (Building Management System) and Care Comms/Nurse Call (Care Communications). Can this be sent over via email once available:*

- 1. Contract Description: Please provide me with a brief description of the overall service provided under this contract.*
- 2. Contract Type: Comprehensive, Semi Comprehensive including call outs, Basic Service Only.*
- 3. Existing Supplier: If there is more than one supplier, please split each contract up individually.*
- 4. Annual Average Spend: The annual average spends for this contract and please provide the average spend over the past 3 years for each provider*
- 5. Hardware Brand: The primary hardware brand of the organisation's Digital/Smart Buildings Platform, Fire Alarms & Fire Suppression, Access Controls, Security / CCTV, HVAC (Heating Ventilation Air Conditioning), BMS (Building Management System) and Care Comms/Nurse Call (Care Communications).*
- 6. Number of sites with the above-mentioned solutions.*
- 7. Contract Duration: please include any extension periods.*
- 8. Contract Expiry Date: Please provide me with the day/month/year.*
- 9. Contract Review Date: Please provide me with the day/month/year.*

10. *Go to Market: How where these services procured, please provide me with either the tender notice or the framework reference number. Please specify if procured through other routes.*
11. *Contact Detail: Of the person from with the organisation responsible for each contract with details including full name, job title, direct contact number and direct email address.*
12. *If the service support area has more than one provider for Digital/Smart Buildings Platform, Fire Alarms & Fire Suppression, Access Controls, Security / CCTV, HVAC (Heating Ventilation Air Conditioning), BMS (Building Management System) and Care Comms/Nurse Call.(Care Communications).*
13. *Maintenance then can you please split each contract up individually for each provider?*
14. *If the contract is a managed by an outside Facility Management Company, please can you provide all the relevant details with including the contact details of the responsible person from the FM (Facilities Management) Company. (This request includes both DDI number and Mobile Number)*

Trust response:

Digital/Smart Buildings Platform – Not applicable.

Fire Alarms & Fire Suppression

1. Fire Alarm Servicing
 2. Basic Service Only.
 - 3.
- Senseco Systems
Advanced Fire & Security
4. The combined average annual spend over the last three years for these contracts is £87,350.00. Further more detailed information is exempt under Section 43 of the Act.
 5. Various
 6. Four sites and two sites respectively.
 7. 5 years and 3 years respectively.
 8. 30.11.2027 and 31.03.2026 respectively.
 9. As per contract end date
 10. Both contracts – LPP DPS (London Procurement Partnership, Dynamic Purchasing System)
 11. Information relating to staff that is not currently publicly available on our website will not be released under Freedom of Information Act 2000 Section 40(2) (personal information) as it relates to the personal information of employees.
- If you wish to contact members of the board, please contact the Executive secretarial team on telephone 01622 226412. This role falls under the Director of Estates and Facilities Management.
12. As above
 13. Not applicable

HVAC (Heating Ventilation Air Conditioning)

1. Maintenance contract.
2. Basic Service Only.

3.

Nationwide Air-conditioning
H&C Contracts
Howorth Ait Technology
Uniflair

4. The combined average annual spend over the last three years for these contracts is £81,510.00. Further more detailed information is exempt under Section 43 of the Act.

5. Various

6. Two sites and 3 times one site respectively.

7. 2 times 5 years and 2 times 3 years respectively.

8. 31.03.2028, 31.05.2026, 31.03.2023 and 31.03.2023 respectively.

9. As per contract end date

10. Not known.

11. Information relating to staff that is not currently publicly available on our website will not be released under Freedom of Information Act 2000 Section 40(2) (personal information) as it relates to the personal information of employees.

If you wish to contact members of the board, please contact the Executive secretarial team on telephone 01622 226412. This role falls under the Director of Estates and Facilities Management.

12. As above

13. Not applicable

Security / CCTV

1. Maintenance of CCTV, Installation of CCTV

2. Semi Comprehensive

3. Brook Security – CCTV, G4S – Security

4. The Trust is applying Exemption 43 to this question.

5. The Trust will not be publicising or sharing the details of these products as we believe that in doing so, we may put ourselves at risk.

6. Security -2, CCTV - 3

7. 4 years -CCTV, 3 years Security

8. 09/10/2026 – CCTV, Security 31/07/2025

9. As per contract end date

10. LPP DPS (London Procurement Partnership, Dynamic Purchasing System) – CCTV, CCS Framework – Security

11. Simon Davis, Operational Security Manager, 01622 224535

simion.davis4@nhs.net

12. Not applicable

13. Not applicable

Access Control:

1. Maintenance of access control, Installation and replacement of swipe card access

2. Basic Service Only.

3.

Brook Security

Advanced Automated Access

4. The combined average annual spend over the last three years for these contracts is £55,850.00. Further more detailed information is exempt under Section 43 of the Act.

5. Various

6. Six sites and four sites respectively.

7. Three years and one year respectively.

8. 31.03.2026 and 31.03.2024

9. As per contract end date

10. LPP DPS (London Procurement Partnership, Dynamic Purchasing System)

11. Information relating to staff that is not currently publicly available on our website will not be released under Freedom of Information Act 2000 Section 40(2) (personal information) as it relates to the personal information of employees.

If you wish to contact members of the board, please contact the Executive secretarial team on telephone 01622 226412. This role falls under the Director of Estates and Facilities Management.

12. As above

13. Not applicable

BMS (Building Management System)

1. Maintenance contract.

2. Basic Service Only.

3.

Total Control Maintenance

Sauter

4. The combined average annual spend over the last three years for these contracts is £40,700.00. Further more detailed information is exempt under Section 43 of the Act.

5. Trend and Sauter respectively.

6. One site for both contracts.

7. 5 Years and 1 year respectively.

8. 31.12.2025 and 31.03.2024 respectively.

9. As per contract end date

10. Not known.

11. Information relating to staff that is not currently publicly available on our website will not be released under Freedom of Information Act 2000 Section 40(2) (personal information) as it relates to the personal information of employees.

If you wish to contact members of the board, please contact the Executive secretarial team on telephone 01622 226412. This role falls under the Director of Estates and Facilities Management.

12. As above

13. Not applicable

Care Comms/Nurse Call (Care Communications)

1. Maintenance contract.

2. Basic Service Only.

3.

Aidcall

Wandsworth Group

Static Systems

Mediplan

4. The combined average annual spend over the last three years for these contracts is £50,555.00. Further more detailed information is exempt under Section 43 of the Act.

5. Aidcall, Wandsworth, Static Systems and Mediplan respectively.

6. One site for all contracts

7. Both contracts are one-year rolling.

8. All rolling contracts.

9. As per contract end date

10. Wandsworth Group – Quote, all other contracts - not known.

11. Information relating to staff that is not currently publicly available on our website will not be released under Freedom of Information Act 2000 Section 40(2) (personal information) as it relates to the personal information of employees.

If you wish to contact members of the board, please contact the Executive secretarial team on telephone 01622 226412. This role falls under the Director of Estates and Facilities Management.

12. As above

13. Not applicable