

Ref: FOI/GS/ID 4689

Please reply to:
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Trust Management
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to subject access requests made by patients.

You asked:

1. The number of requests (subject access requests) that your trust received from patients wanting to view or have a copy of their medical records/hospital notes in 2017.
2. The total sum of money collected in 2017 by your acute trust for access to/copies of patient records.

Trust response:

1. 400 requests were received direct from patients from a total of 1,950 requests received.
2. In total the Trust received £60,797. The Trust has estimated that it will cost more than the appropriate limit to consider this part of your request as each invoice will have to be reviewed in order to ascertain whether it was raised against a patient. The appropriate limit is specified in regulations and represents the estimated cost of one person spending 3½ working days in determining whether the Trust holds the information, locating, retrieving and extracting the information. Under Section 12 of the Freedom of Information Act 2000 the Trust is not obliged to comply with this part of your request and we will not be processing this part of your request further.